

4G Mega Internet Kit - Quick Start Guide

1. For the best WiFi coverage, place the kit on a flat stable surface (such as a tabletop or shelf), near the center of your space, as close as possible to your WiFi devices. Unlatch and open the top cover of the case for air flow.

Do not place the kit in direct sunlight, near a heat source, or inside a metal box or metal-lined closet. The kit must be placed in an unobstructed location without walls, pillars, or thick objects nearby which could affect the radio-frequency signals.

2. Pull out the power cord and plug it into any standard 110V/2A 3-prong electric outlet.

3. If you have a TVU router that looks like this, everything should power up automatically.

Wait 1 minute for the kit to obtain its Internet connection.

4. WiFi Connections

Custom

Network Name (SSID):

Password:

or

Default

Network Name (SSID): Guest Network

Password: guest12345

5. Wired Ethernet Connections (optional):

Plug a cat5 Ethernet cable into either of the 2 exposed ethernet ports. The router will recognize each hard-wired device and issue it a dynamic IP address (DHCP).

To connect an external switch (optional), plug a cat5 ethernet cable into either of the 2 available ethernet ports. Plug this cable into the switch's WAN port.



Optional Add-Ons:

WiFi Mesh Repeater

Electric Outlet Wall-Mount

If you ordered one or more WiFi mesh repeaters, carefully remove each device from the case and plug it into a wall electric outlet in each nearby breakout room/area to extend your WiFi network. For the best experience, each WiFi mesh repeater should be no more than 200' away from the mega kit or the nearest WiFi mesh repeater.

The device will emit a blue flashing LED while it is connecting to its source uplink and a steady blue LED once it is fully connected and ready for WiFi use. The device will broadcast the same WiFi network(s) as the main access point in your mega kit.



Electric Outlet Wall-Mount

Tripod-Mount

If the electric outlet wall-mount configuration isn't feasible, use the tripod-mount instead. Carefully slide the power supply down to separate it from the wall-mount bracket on the back of the device. Then, slide the tripod head onto the tripod-mount bracket on the back of the device. It should click into place when attached. Replace the short cat5 ethernet cable with a longer one (if necessary), making sure to plug the cable into the PoE port on the power supply. Plug the power supply into a standard electric outlet. Bend the tripod arms to create a tabletop stand, claw to grip a pole, or any other secure configuration. However you configure the tripod mount, the WiFi mesh repeater device should be positioned with its antennae pointing upward for the best signal.

If you require a wired ethernet connection, plug a cat5 Ethernet cable into the available LAN port on the power supply. Your device will receive a dynamic IP address (DHCP).

*Caution: Both mounts are designed for temporary use during event rentals. Please do not mount the device overhead or in any potentially unsafe manner where it could fall and cause personal injury, death, damage to property, or otherwise create an unsafe condition.



Tripod-Mount

Troubleshooting

- If your WiFi network says “no internet connectivity”, verify your TVU router has power.
 - If your WiFi network does not show up, refresh the list of networks on your device. If this doesn’t work, unplug the power cord and follow steps 1-3 again.
 - If you are still unable to see the router's wireless (WiFi) network name in your list of WiFi networks, please contact tech support at (866) 385-1504 x3.
 - If you see the prompt “Type the 8-digit PIN from the router label”:
 - For Windows 8 or newer operating systems: Click the link "Connect using security key instead" and then enter the password.
 - For Windows 7 or older operating systems: Hit cancel 3 times.
 - If the problem persists, please contact tech support at (866) 385-1504 x3.
 - If your device is configured for static IP, please give us a call so that we can walk you through switching over to DHCP.
 - Some cell phone and mobile broadband “dead zones” exist indoors. To help improve 4G signal strength and speed, you may have to reposition the kit away from an obstruction (like a wall or pillar) or move it closer to a window.
 - To check your speed, we recommend non-flash-based speed test tools such as openspeedtest.com or beta.speedtest.net.
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Returning Your Rental Equipment

To avoid late charges, we ask that you please return your 4G Mega Internet Kit to a FedEx location no later than 1 business day after your rental.

- A. Unplug and stow the power cord in the case, along with this Quick Start Guide, and any Ethernet cables and WiFi mesh repeaters provided.
- B. Securely latch the case.
- C. Place the mega kit into a cardboard shipping box to protect it during transit.
- D. Securely affix the prepaid FedEx Ground return shipping label to the outside.
- E. Call FedEx at (800) 463-3339 to arrange for a FedEx Ground pickup or drop off at a FedEx location.

Return Shipping Address:

Trade Show Internet
23875 Ventura Blvd., Suite 105
Calabasas, CA 91302

Website: www.tradeshowinternet.com
Email: support@tradeshowinternet.com
Tech Support: (866) 385-1504 x3

Note: Although many hotels offer FedEx pickup services, we no longer recommend this option as returns have been delayed/lost with this method. Please do not leave the case in an unmanned kiosk or hand the case to a 3rd party. You will be responsible for the package until it is scanned by FedEx.

Thank you for your business!