

4G Football - Quick Start Guide

1. For the best coverage, place the kit on a flat stable surface (such as a tabletop or shelf), near the center of your space, as close as possible to your devices. Unlatch and open the top cover of the case for air flow.

Do not place the kit in direct sunlight, near a heat source, or inside a metal box or metal-lined closet. The kit must be placed in an unobstructed location without walls, pillars, or thick objects nearby which could affect the radio-frequency signals.

2. Pull out the power cord and plug it into any standard 110V/2A 3-prong electric outlet.

Press the POWER button.

The power button's LED should turn solid blue.

Wait 1 minute for the modem1-3 lights to turn solid green, indicating Internet connectivity.



3. WiFi Connections

Custom

Network Name (SSID):

Password:

or

Default

Network Name (SSID): Guest Network

Password: guest12345

4. Wired Ethernet Connections (optional):

Connect up to (3) cat5 ethernet cables to the MikroTik router's yellow LAN ports #3-5. The router will recognize each hard-wired device and issue it a dynamic IP address (DHCP). You can connect laptop computers, desktop computers, or any device with an RJ45 ethernet port.



Troubleshooting

- If your WiFi network says “no internet connectivity”, verify your TVU router has power.
 - If your WiFi network does not show up, refresh the list of networks on your device. If this doesn’t work, unplug the power cord and follow steps 1-3 again.
 - If you are still unable to see the router's wireless (WiFi) network name in your list of WiFi networks, please contact tech support at (866) 385-1504 x3.
 - If you see the prompt “Type the 8-digit PIN from the router label”:
 - For Windows 8 or newer operating systems: Click the link "Connect using security key instead" and then enter the password.
 - For Windows 7 or older operating systems: Hit cancel 3 times.
 - If the problem persists, please contact tech support at (866) 385-1504 x3.
 - If your device is configured for static IP, please give us a call so that we can walk you through switching over to DHCP.
 - Some cell phone and mobile broadband “dead zones” exist indoors. To help improve 4G signal strength and speed, you may have to reposition the kit away from an obstruction (like a wall or pillar) or move it closer to a window.
 - To check your speed, we recommend non-flash-based speed test tools such as openspeedtest.com or beta.speedtest.net.
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Returning Your Rental Equipment

To avoid late charges, we ask that you please return your kit to a FedEx location no later than 1 business day after your rental.

- A. Unplug and stow the power cord in the case, along with this Quick Start Guide, and any Ethernet cables and WiFi mesh repeaters provided.
- B. Securely latch the case.
- C. Place the kit into a cardboard shipping box to protect it during transit.
- D. Securely affix the prepaid FedEx Ground return shipping label to the outside.
- E. Call FedEx at (800) 463-3339 to arrange for a FedEx Ground pickup or drop off at a FedEx location.

Return Shipping Address:

Trade Show Internet
24009 Ventura Blvd, Suite 104
Calabasas, CA 91302

Website: www.tradeshowinternet.com
Email: support@tradeshowinternet.com
Tech Support: (866) 385-1504 x3

Note: Although many hotels offer FedEx pickup services, we no longer recommend this option as returns have been delayed/lost with this method. Please do not leave the case in an unmanned kiosk or hand the case to a 3rd party. You will be responsible for the package until it is scanned by FedEx.

Thank you for your business!